

# Guest Protect Plan

Safeguard Your Trip with CSA Travel Protection



## Before You Go



Unable to travel due to a cold? No problem! Trip Cancellation coverage keeps you from losing your vacation savings if you need to cancel for a covered reason. Plus, Concierge Services from our designated provider can help you make restaurant reservations, order flowers, arrange tee times—and more—at your request.

## During Your Vacation



The last thing you need is something to go wrong during your vacation. With coverage for Baggage Delay, Emergency Assistance, Trip Interruption and more, CSA's Guest Protect Plan can help you focus on enjoying yourself! Our designated assistance services provider can help with other issues that may come up, like the need for a medical referral or replacing medication or eyeglasses.

## After You're Home



At CSA we strive to keep our claims process as hassle-free as possible. One claims representative will work with you from start to finish, making sure you receive the responsive, friendly service you need. Included Identity Theft Resolution Services offer you six months of service starting on your scheduled departure date.

# Guest Protect Plan

Underwritten by Generali U.S. Branch

Coverage	Overview
<b>Trip Cancellation</b> 100% of Trip Cost Insured	Provides reimbursement for unused, nonrefundable payments if your trip must be canceled. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; extension of school year; armed service leave revocation; involuntary termination of employment or other specific reasons listed in the Policy/Description of Coverage.
<b>Trip Interruption</b> 150% of Trip Cost Insured	Provides reimbursement for unused, nonrefundable payments as well as subsequent arrangements and additional transportation costs. Covered reasons include: mandatory hurricane evacuations; sickness, injury or death; or other specific reasons listed in the Policy/Description of Coverage.
<b>Travel Delay</b> \$600 \$200 daily limit applies	Provides reimbursement for reasonable expenses incurred such as accommodations, meals and local transportation, even additional kenneling fees if you are delayed 12 hours or more during your trip due to a covered reason.
<b>Baggage</b> \$1,000	Provides coverage for loss, theft or damage to your baggage and personal effects including sports equipment, during your covered trip.
<b>Baggage Delay</b> \$1,000	Provides reimbursement for the emergency purchase of necessary items including sports equipment, if baggage is delayed for more than 24 hours during your covered trip.
<b>Medical and Dental Expense</b> \$25,000	Provides coverage for necessary medical, surgical and emergency dental care costs in excess of your standard coverage if you become sick or accidentally injured while on your covered trip.
<b>Emergency Assistance and Transportation</b> \$1,000,000 Per Policy	If you become sick or injured on a trip, benefits are provided such as: arrange transportation to the nearest suitable medical facility; help you return home, if medically necessary; provide round-trip economy air fare for a companion to visit you if you are traveling alone and are hospitalized for more than 7 days.
<b>Accidental Death &amp; Dismemberment - Travel Accident</b> \$100,000 Per Policy	Provides coverage for loss of limb or life in the event of an accident while traveling, or within 180 days of that accident.
<b>Rental Car Damage</b> Not available to residents of TX \$25,000 Per Policy	Provides primary coverage if your rental car is damaged due to collision, fire, flood, theft, vandalism, wind storm or hail.

Note: The maximum Reservation Cost this plan covers is \$50,000. Limits above are per person unless otherwise noted.



Call us Today!  
(866) 999-4018

## About CSA Travel Protection

CSA Travel Protection, a Europ Assistance company, is dedicated to providing affordable travel insurance and emergency assistance services to protect travelers' valuable investments and provide the peace of mind one deserves while traveling. CSA has developed a reputation for standing behind its customers and by offering products and services to meet their needs. Through superior customer service, extensive experience and industry-leading innovation, CSA is with its clients every step of the way, whenever and wherever they are needed.



This plan provides insurance coverage for your trip that applies only during the covered trip. You may have coverage from other sources that provides you with similar benefits but may be subject to different restrictions depending upon your other coverages. You may wish to compare the terms of this policy with your existing life, health, home and automobile policies. The purchase of this plan is not required in order to purchase any other travel product or service offered to you by your travel retailers. If you have any questions about your current coverage, call your insurer, insurance agent or broker.

Plans are available to residents of the United States or non-residents traveling to the U.S. Benefits and services are described on a general basis. Certain terms and conditions may apply. For complete information on policy benefits, limits and exclusions, please contact CSA at (888) 470-9123 or [www.vacationrentalinsurance.com/doc](http://www.vacationrentalinsurance.com/doc) for a sample Description of Coverage or Insurance Policy for this plan. These plans are administered by CSA Travel Protection and Insurance Services. Services are provided through CSA's designated providers. Travel Insurance is Underwritten by: Generali U.S. Branch, New York, New York; NAIC # 11231 (all states except as otherwise noted) under Policy/Certificate Form series

T001. Generali U.S. Branch is rated A ("Excellent", 3rd out of 16 Categories A++ to S) by A.M. Best Company® for financial strength and operating performance (Ratings and analysis as of 6/6/12). California is Underwritten by Generali Assicurazioni Generali S.P.A. (U.S. Branch), Colorado is Underwritten by Assicurazioni Generali - U.S. Branch, Oregon is Underwritten by Generali U.S. Branch DBA The General Insurance Company of Trieste & Venice, and Virginia is Underwritten by The General Insurance Company of Trieste and Venice - U.S. Branch.

## Additional Services

Provided through CSA's designated provider

### 24-Hour Emergency Assistance Services

- Consult a Doctor™ Services
- Medical and Legal Referral
- Traveling Companion Assistance
- Locating Lost or Stolen Items
- Replacement of Medication and Eyeglasses
- Emergency Message Relay
- Pet Return

### Concierge Services

Provides assistance with arranging golf tee times, locating pet services, the purchase of sporting, amusement park or entertainment ticketing, even securing fine dining reservations.

### Identity Theft Resolution Services

Included for six months starting on the scheduled departure date.

### Roadside Assistance

- Towing Service
- Battery Jump
- Locksmith Services
- Fuel Delivery
- Vehicle Return
- Flat-tire Change

## On Demand Medical Care

Provided through CSA's designated provider

Getting sick on vacation is never fun, but it doesn't have to be difficult to find what you need. With just one call, we can provide you with immediate access to on call physicians, medical advice, even referral to a physician near you using CSA's designated provider network of 30,000 physicians and 850,000 service providers worldwide. It's like taking a doctor with you on vacation.

### Consult A Doctor™

Connect instantly with a network of physicians for information, advice, and treatment, including prescription medication, when appropriate. Save time and money and get back to enjoying your vacation.

### No Out Of Pocket Medical

No claims to file! If you get sick or injured while traveling, we can get you to a trusted provider and even handle the payment for acute treatments up to \$1,000.

## 10-Day Free Look

We stand behind our products and services. That's why we offer a 10-day Free Look from the date of purchase. You'll have the ability to cancel your coverage and receive a full refund if you aren't completely satisfied – as long as you haven't left for your trip or filed a claim.